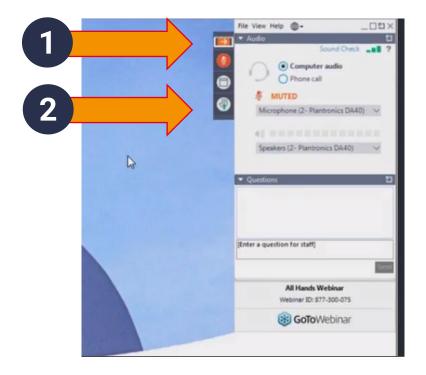
# Bridging the digital divide: regional ISP Innovation

Tuesday 26<sup>th</sup> April 12pm EDT | 9am PDT | 5pm BST



# TU PARTNERS

#### **GoToWebinar**



- You're in listen only mode
- If you need us, please type a comment
- Feel free to type questions throughout the session for Q&A – if your question isn't addressed in the panel discussion, you will receive a Q&A document in our follow-up
- We'll send you the slides and a recording shortly after the session - do share with colleagues
- On Twitter? Tweet us @STLPartners

© STL Partners | Proprietary and Confidential 2

#### Introductions



3











Patrick Montague-Jones Senior Consultant



**Tim Otto**Consultant



**Terry Young**Director, Service Provider
Product Marketing



**Carla-Ann Anderson**Operations Manager



**Venky Swaminathan** CTO

© STL Partners Proprietary and Confidential

#### We ran a research programme, looking to identify regional ISP innovators closing the digital divide





© STL Partners **Proprietary and Confidential** 

#### Across America, millions of people are still struggling with adequate connectivity...





25+ million Americans

**Urban:** 

**Rural**:



1.5%



© STL Partners **Proprietary and Confidential** 

#### We evaluated the business models are evaluated against these four factors







#### **Technology**

Use of new, innovative technology to accelerate access network build and optimize the network core for scale



#### **Partnerships**

Working with unique companies and organizations to share skills, technology and increase value provided to customers



#### Financing models

Accessing capital for investment through different models and partners - public or private



#### New services and customer segments

Improving the business case by developing new services and taking these to (new) market(s)

**Proprietary and Confidential** © STL Partners



#### BLUEWATER REGIONAL NETWORKS

Local Internet
Service
Provider,
Sarnia-Lambton,
ON

Servicing Small to Medium Businesses and Large Enterprise

Affiliate of
Electrical Utility;
Bluewater
Power
Distribution
Corporation

Own and
Operate a Local
60km Network
Backbone



#### OUR ORIGIN

Over 100 Years Serving Sarnia-Lambton

Long History Handling Mission Critical Infrastructure

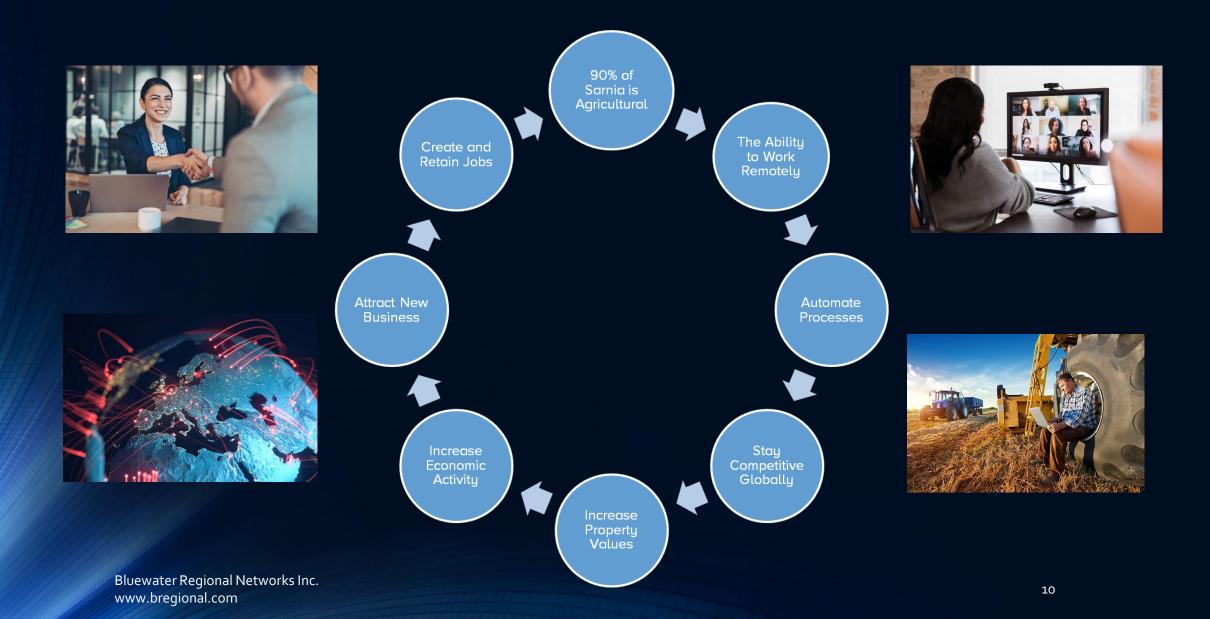
Understand the Need for Fast Local Response

Adopted Principals From Electrical Utility





#### CLOSING THE DIGITAL DIVIDE



#### EXPANSION OF THE NETWORK

Utility struggling to find adequate connectivity in 2016

Offered services to businesses along that route More than doubled original build by 2020



Built a network to connect our

> own facilities



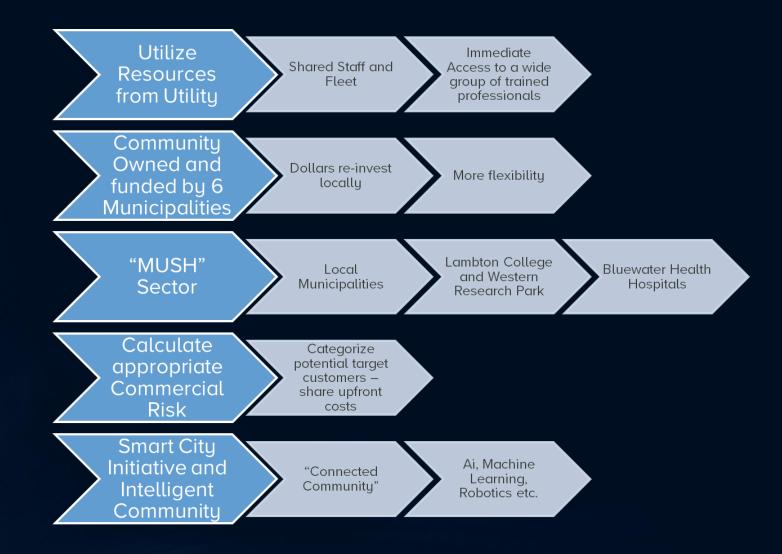








#### OUR INNOVATIVE BUSINESS MODEL



#### OUR GROWING NETWORK SERVICES

Dedicated Internet Access (DIA) Layer 1 & 2 Optical Wavelength 10GE to 100GE

IΡ

TLS

Data Center and Co-location Services

Dark Fibre

Managed WiFi

Commercial Broadband – GPON

LTE





#### THE PATH FORWARD

Residential Market

Expand Direct Services to Consumers

Overbuilt Our Fibre Designed
Network to
Avoid Port
and IP
Address
Exhaustion







#### TRILOGY

Multi-Cloud Edge Services Company

Deploying 1.5 Million sq. miles of Edge Coverage

Targeting Eleven Hundred Locations

Premier Path from Cloud to Enterprise

Robust Solution Ecosystem

Focused on AgTech, Energy & Enterprise

#### Rural Industry Dilemma

#### **Problem**

Inadequate Infrastructure

#### Enterprises **Require**:

- Cloud Native Solutions
- Ubiquitous Reach

Hyper-scalers Require:

- Nationwide/Global Connectivity
- Edge Compute & Storage

Applications Providers Require:

• Scalable Access to Market

#### Solution

Integrated Gateway to Rural

#### Connectivity

- At and to the farm
- Host of technologies
  - Fiber
  - Wireless
- Public and private

#### **Cloud Computing**

- Edge Delivery Platform
- Multi-Cloud, Multi-Tenant

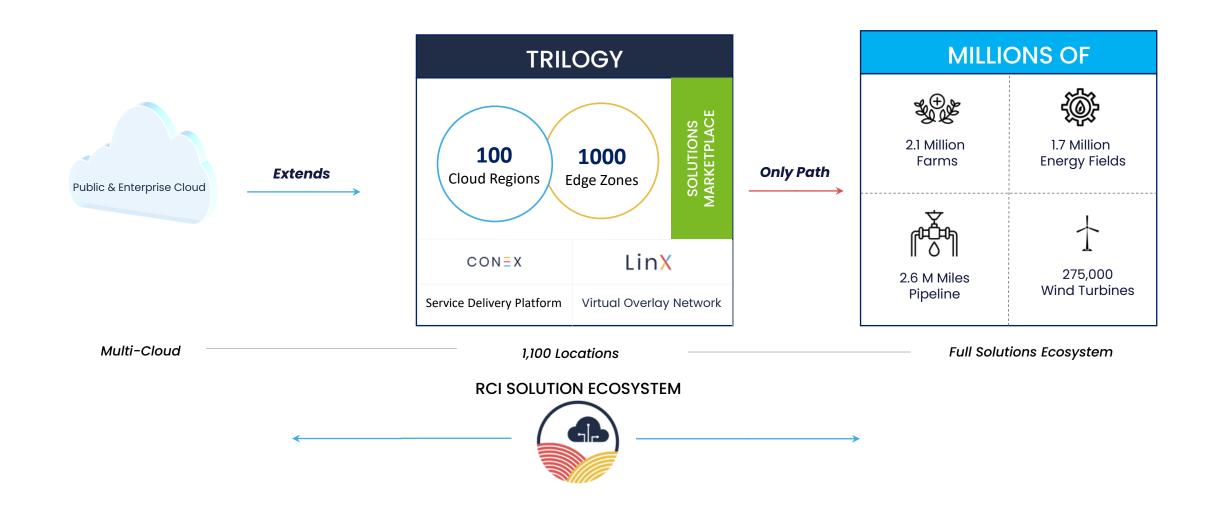
**Applications** Enablement

Marketplace - Edge solutions

**Value of Edge** - Unlocking Agriculture **Connectivity** + **\$500B** in GDP by 2030\*



#### I GO TO MARKET: MASS SCALABILITY



# MISSION Build a coalition of rural telecom operators and technology providers committed to promoting and accelerating the digital transformation of rural America.

#### **GOALS**

- Enable the next generation of applications and services accelerating automation, innovation and efficiency on a massive scale.
- 2 Build a unified, distributed cloud capability on a single network fabric covering an area of one and a half million square miles.
- Deploy cloud native computing services in telco facilities interconnected with a private, highly secured, ultra-reliable, low latency network.
- Deliver digital transformation solutions for real time data processing generated by connected devices.
- Develop an ecosystem of government, infrastructure, software and solution partners interested in advancing the initiative's mission.

#### **SOLUTIONS ECOSYSTEM**



#### **Founded by Trilogy**

Positions Trilogy as the Leader

**Accelerates Path to Revenue** 

**Marquee Advisory Council** 

70 Members & Growing

#### **Telco & Cellular Service Provider**



#### **Edge Technology Suppliers**



#### **Application & Solution Providers**

piconets	CLEARBLADE	alef 🚫	YOURSIX	<b>G</b> geoverse	Radisys	<b>⊗</b> Sentry
Zyter	TOPIO	microclimates*  Megate   Activate   Acceptate	GrowFlux	ا <mark>ا</mark> ا <b>ag</b> tools	GRANDFARM	PLUGANDPLAY



#### **Installations in World Leading Test Facilities**

- +250 technologies deployed
- Major Agriculture Academic Test/Evaluations NDSU
   Purdue Ivy Tech
- Test and Commercial Farms
- Corporate Ag Involvement CHS John Deere Bob Cat – Lilly Endowment
- Deployed Private 4G/LoRa Wan Applications Single Pane of Glass

#### **EXAMPLES**



**Farm Automation** 



Al Security and Safety

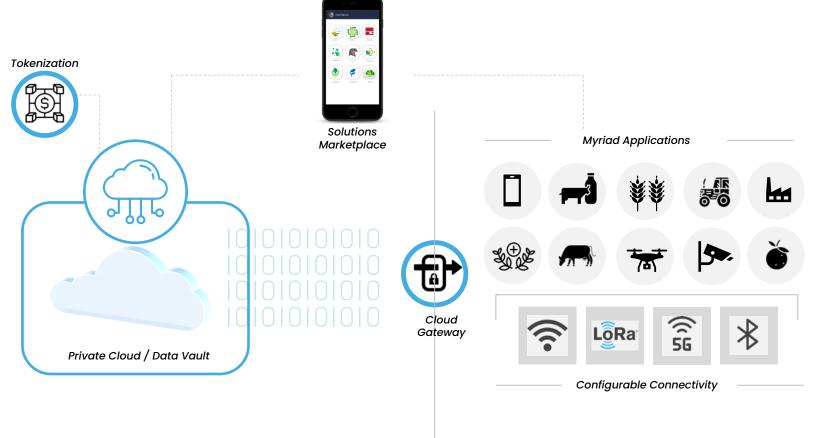




#### Example: FARMGRID<sup>TM</sup>



- Integrated Connectivity, Cloud & Marketplace Solution
- Omni Channel Distribution
- Delivered as a Digital Experience
- Annual Subscription & Marketplace fees



Farm To Cloud Solution

#### **ACRES: ADVISORY COUNCIL FOR RURAL EDGE SOLUTIONS**

Industry thought leaders who will serve as the mission champions for the consortium



Brian Spurgeon
GM | Chat Mobility
Chair Emeritus | CCA
BOD | CTIA



Carri Bennet
Partner | Womble Bond Dickinson (US)
LLP
Founding Member & GC | RWA



Caroline Chan
VP/GM 5G Global | Intel
BoD | Telecom Infra Project (TIP)
BoA | Open Innovation Lab



Mike Kilgore
GM & CEO | Nemont
Past President | RWA
BoD | RWA National Security Council



John Nettles
President | Pine Belt
Chair | RWA National Security Council
BOD | RWA



George Woodward

President & CEO | Trilogy Networks
FCC Precision AG | Task Force
BoA | RWA National Security Council



Nancy White

VP | Rural Telephone Finance Cooperative

Member & Former BoD | NTCA



**Chad Rupe**Former | USDA RUS Administrator
Montana Broadband Manager



**COME JOIN US** 



https://ruralcloud.com



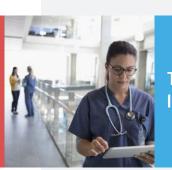
@Rural\_Cloud



**NETWORK EVOLUTION** 



**MARKET OPPORTUNITY** 



THE TIME **IS NOW** 

We Need **Your Support** 

## Audience poll

## ISP networks are sufficiently secure today to protect themselves and end customers from the vast majority of malicious attacks

To what extent do you agree?



Always Secure. Always Available.

# Innovation in the Core

Essential Core Networking Considerations in Bridging the Digital Divide

#### Terry Young

Director, Service Provider Product Marketing

A10 Networks

#### Higher Subscriber Expectations Widen The Digital Divide

The demands on ISPs to deliver exceptional connectivity services to consumers and businesses have never been greater.

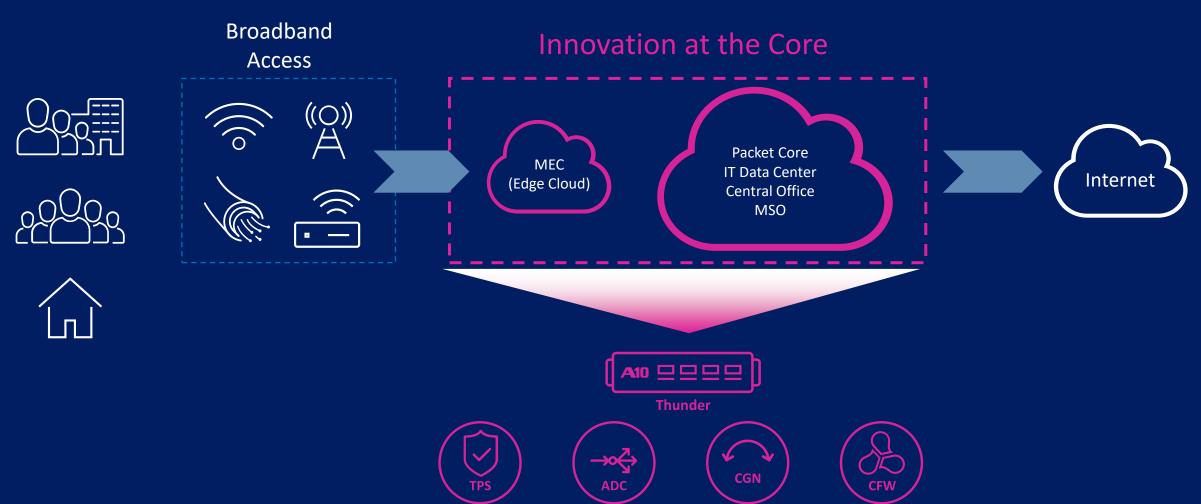
Changing consumer lifestyle, work, and entertainment patterns in the wake of the COVID-19 crisis have shifted the market for broadband services considerably."

Kristen Hanich, Senior Analyst,
 Park Associates



#### A10 Secures the *Heart* of Service Provider Networks

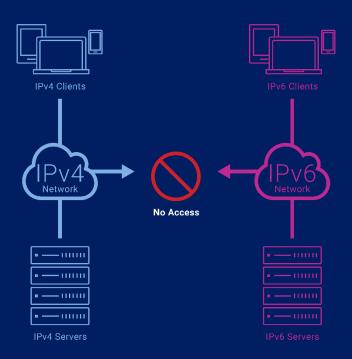
Critical Functions for Exceptional Connectivity and Growth



#### More Broadband Subs - More IP Connectivity

- Every Internet-connected device needs an IP address
- IPv6 is not backward compatible with IPv4





#### IPv4 Demand is High, Supply Uncertain, and Costs Rising

#### Essential IP Connectivity Decisions to Support Growth in Traffic and Subs



- Rising Acquisition Costs
- Availability of Supply
- Address Quality
- Blacklisted

#### Business Risks

Security Risks

- DDoS on IPv4 AddressPools
- Unprotected IPv6 Users

#### Case Study: Richweb – Managed CGN Services

Reduces Network Complexity for Regional ISPs and Coops





- Fiber installed to customer
- Substations or Towers



- Substations/Towers, routers and switches
- Backhaul traffic to core



#### Richweb Core Networking

- Runs Carrier Grade NAT
- Processes and monitors all traffic



Richweb Peering Network

 Traffic connected to world

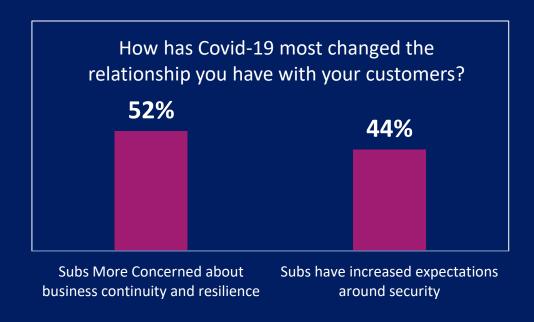


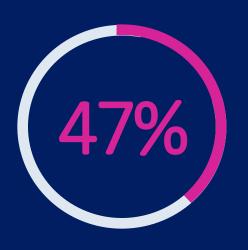
"Richweb provides the infrastructure services, such as routing, network address translation and peering, that electric coops need to deliver broadband to rural communities."



Mark Lea | CEO and Cofounder, Richweb

#### Subscriber Expect High Security and Availability





Communications service providers have changed their capital investment plans to invest in security.

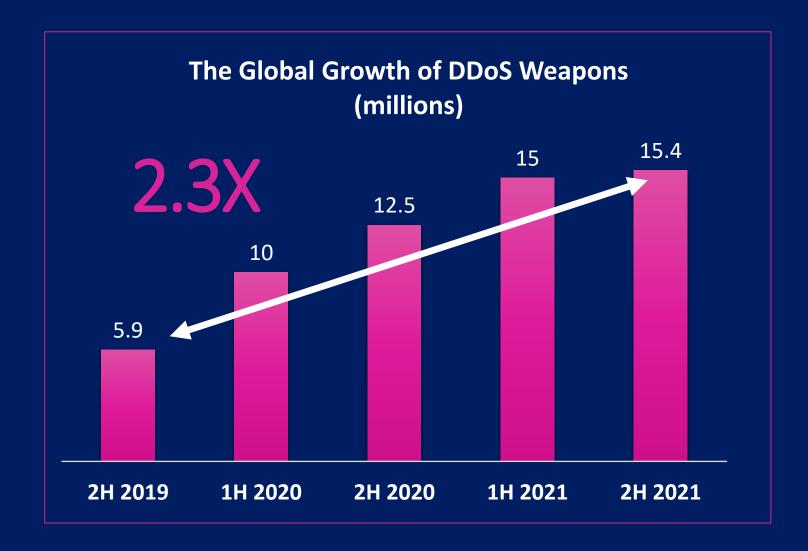
#### Security and Privacy

79%

Broadband households concerned about security

#### DDoS Threats Keep Growing



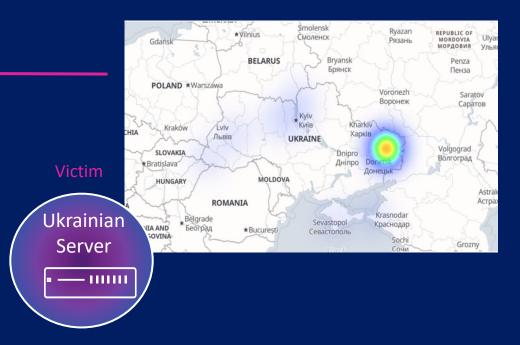


A10 Networks, The State of DDoS Weapons Report, 2H2021

#### Protection for Victim and Unwitting Attacker

- IT departments outside combatant countries brought into cyber attacks
  - Reflection and amplification
  - Less common ARD protocol and spoofed source address
- System owners must monitor and ensure their systems are not abused

Significant and sustained attacks on Ukrainian government networks





34X

500 Byte Response 1 Gigabyte 2M Responses

#### Case Study: Monetize DDoS Protection to Enterprise

- Global Data center and Hosting Provider
  - 43 Points of Presence
  - Dedicated and Cloud Servers and Storage
  - Colocation, Network, CDN, Hosting Cybersecurity
- Tiered DDoS Protection Offer
  - Uses Thunder TPS ™
  - Free 5 Gbps/2.5M PPS
  - Advanced, Customized, Always On
- Results
  - New profitable service
  - 11% reduction in support tickets



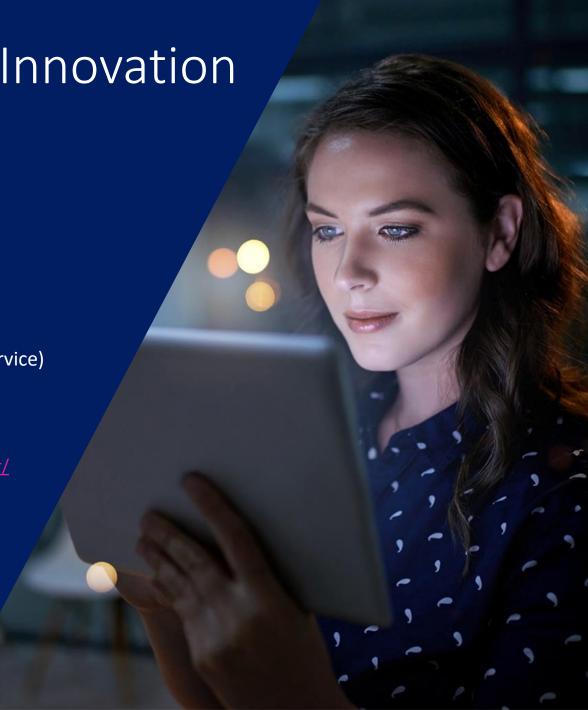
"A10's innovations have a major impact on the business continuity of customers that use Leaseweb global cloud hosting services, as well as on the economics of our DDoS IP Protection services and the workload in our operations teams."

Bart van der Sloot | Managing Director, Leaseweb Network

Recommendations for Core Innovation

- Drive Innovation Across Business Models
  - Funding / Partnership is just the first step
  - Technology Access and Core network
  - New Services and Customers
- Prioritize Security Investment
  - Double down on basic cyber security hygiene
  - Upgrade DDoS protection
  - Recoup costs through security monetization (DDoS-Protection Service)
- Understand IP Connectivity Options
  - Estimate IPv4 connectivity costs
    - https://www.a10networks.com/resources/tools/ipv4-cost-estimator/
  - Create a plan for IPv4-IPv6 migration





#### Underserved Communities Want to Leap Ahead

If you're not moving forward, you're falling back."

Sam Waterson



"A Leap Forward", Photo by Katrina Boone

### Thank You!

#### Cable

Tier 1 MSO

#### Wireless

Regional and rural wireless carriers
US, Europe, LATAM, Asia

#### 1 Billion+

Subscribers connected



#### Broadband

Regional and rural wireline ISPs
US, Europe, LATAM, Asia

#### 5G

Tier 1 mobile carriers in the US, South Korea, Japan, Europe, Asia

#### **Institutions**

Universities, private 5G, Large enterprise, financial 270+

Service Provider
Customers

# Panel Q&A

# PARTNERS

#### **Next steps**



- Registrants to receive digital divide report free of charge
- Registrants to receive recording, slides and Q&A document shared
- Please forward the recording to colleagues who may have not registered

© STL Partners | Proprietary and Confidential 41